



EMPLOYMENT OPPORTUNITY

Plumbing Technician Assistant

How would you like to be a part of a team that is more like family; have not just a job but a career? O'Leary Plumbing, Heating & Electrical is the place for you! Third-generation family owned and operated since 1958, O'Leary's strive to treat employees with the same level of respect and care that we offer our customers.

About Us:

We provide access to top rated coaches and other progressive service company representatives to help our team grow, lead and succeed. We maintain a fun atmosphere, as can be expected with family, hosting various events throughout the year:

- St. Patrick's Day Celebration: digging down to our Irish roots; with a name like O'Leary, it's kind of expected.
- Fish Day, called Blue Gill Day for locals: employee appreciation full day event ending with a fish fry for family and friends.
- Ice Cream Social: giving back to the community, we have a booth on the East Troy square and give free ice cream and cookies to patrons.
- Christmas Party: A night out for employees and significant others with food and fun.
- Monthly employee appreciation breakfasts/cookouts.
- Other unscheduled events as opportunities arise.

Located in East Troy Wisconsin, we serve a long term and loyal customer base throughout southeastern Wisconsin. Our emphasis is on providing the best possible customer experience. While our HVAC & Plumbing services stretch far and wide, we always customize to our customers' requests. We are dedicated to delivering reliable service and that stays our primary focus.

**What We Offer:**

O'Leary's provides its technicians both short sleeve and long-sleeved shirts, work pants, an allowance towards work shoes, a sweatshirt, cap and winter beanie. We also offer continuing education as well as access to monthly training. Techs in the service department also receive monthly bonuses based on performance achievements.

Job Description:

We are currently seeking candidates who wish to be part of our dynamic corporation, who are prepared to meet the demands of a growing company, and ready to fill our Plumbing Assistant position within the Service Department. Under the direction of a licensed plumber, you will:

Assist with plumbing service tasks including but not limited to commercial and residential repairs, maintenance, and system installations.

Attend bi-weekly meetings geared towards creating team culture, a desire for success and growth, customer satisfaction techniques and technical training/updates.

Receive support and innovative learning opportunities for plumbing methods and services.

Use the latest technology and software to help provide clear information to customers.

Respond to customer needs while projecting an image of quality and respect resulting in a consistent customer experience.

This is a full-time position. Most work orders take place with arrival times starting at 8:00 am and ending by 5:00 pm; opportunities for overtime.

The ideal candidate:

- ✓ Possesses excellent verbal and written communication skills with a strong attention to detail and follow-up skills
- ✓ Maintains a friendly demeanor towards customers and works well with diverse personalities
- ✓ Exhibits strong technical knowledge
- ✓ Willingness to take direction
- ✓ Receipt of High school diploma or equivalent required
- ✓ Must be able to lift a minimum of 50 pounds
- ✓ Valid driver's license and good driving record are required

At O'Leary, we stand with and believe in all our employees and offer the opportunity for advancement. We are pleased to offer competitive hourly compensation, a Sep-IRA retirement plan, and health benefit package including medical, dental and vision options. Interested persons should e-mail a resume to careers@olearyplumbingandheating.com, or fill out an application on our careers page. <https://www.olearyplumbingandheating.com/about-us/careers/>

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2720 Buell Drive • East Troy, WI 53120
(262) 642-7747 • Fax (262) 642-3846