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[www.olearyplumbingandheating.com](http://www.olearyplumbingandheating.com)

## EMPLOYMENT OPPORTUNITY *HVAC Service Technician*

How would you like to be a part of a team that is more like family; have not just a job but a career? O'Leary Plumbing and Heating is the place for you! Third-generation family owned and operated since 1958, O'Leary's strive to treat employees with the same level of respect and care that we offer our customers.

### **About Us:**

Our team is steadfast; in fact, 50% of our employees have been with us for 10 years or more. Moreover, 40% of employees were hired to cover the needs of a growing company. We provide access to top rated coaches and other progressive service company representatives to help our team grow, lead and succeed. We maintain a fun atmosphere, as can be expected with family, hosting various events throughout the year:

- St. Patrick's Day Celebration: digging down to our Irish roots; with a name like O'Leary, it's kind of expected
- Fish Day, called Blue Gill Day for locals: employee appreciation full day event ending with a fish fry for family and friends.
- Ice Cream Social: giving back to the community, we have a booth on the East Troy square and give free ice cream and cookies to patrons
- Christmas Party: A night out for employees and significant others with food, fun and merriment
- Other unscheduled events as opportunities arise

Located in East Troy Wisconsin, we serve a long term and loyal customer base throughout southeastern Wisconsin. Our emphasis is on providing the best possible customer experience. While our HVAC & Plumbing services stretch far and wide, we always customize to our customers' requests. We are dedicated to delivering reliable service and that stays our primary focus.

### **What We Offer:**

O'Leary's provides its technicians both short sleeve and long-sleeved shirts, work pants, an allowance towards work shoes, a sweatshirt, cap and winter beanie. Each tech has a fully stocked truck, a company cell phone and company tablet at his disposal. We also offer continuing education as well as access to monthly training. Techs in the service department also receive monthly bonuses based on performance achievements.

**Job Description:**

We are currently seeking candidates who wish to be part of our dynamic corporation who are ready to meet the demands of a growing company to fill a HVAC technician position in our service department.

You will perform heating, ventilation, and air conditioning service tasks including but not limited to commercial and residential repairs, maintenance, and equipment installations.

You will attend bi-weekly meetings geared towards creating team culture, a desire for success and growth, customer satisfaction techniques and technical training/updates.

You will receive support and innovative learning opportunities in service and service heating, ventilation, and air conditioning methods.

You will use the latest technology and software to help provide clear information to customers.

You will be responsive to customer needs while projecting an image of quality and respect resulting in a consistent customer experience.

This is a full-time position. Most work orders take place with arrival times starting at 8:00 am and ending by 5:00 pm; opportunities for overtime.

The ideal candidate:

- ✓ Possesses excellent verbal and written communication skills with a strong attention to detail and follow-up skills
- ✓ Maintains a friendly demeanor towards customers and works well with diverse personalities
- ✓ Exhibits strong technical knowledge
- ✓ Receipt of High school diploma or equivalent required
- ✓ HVAC and geothermal experience highly desired
- ✓ Must be able to lift a minimum of 50 pounds
- ✓ Valid driver's license and good driving record are required

At O'Leary, we stand with and believe in all our employees and offer the opportunity for advancement. We are pleased to offer competitive hourly compensation, a Sep-IRA retirement plan, and aggressive health benefit package including medical, dental and vision options.

Interested persons should call 262-642-7747 or email a cover letter and resume to [careers@olearyplumbingandheating.com](mailto:careers@olearyplumbingandheating.com).